



Accurrence Information Technology



Overview

At Accurrence, we build software products using leading technologies that maximize flexibility, speed and security. We run those applications and services on state-of-the-art IT infrastructure using many of the most current technologies available to guarantee the highest level of delivery uptime of our services to our customers. And to support end users, we leverage the best service applications with industry leading up time. We also strive to exceed security standards in our industry by using many advanced security mechanisms available. Our focus on these critical components deliver a comprehensive solution to our customers.

Infrastructure

Our systems infrastructure is comprised of some of the most advanced hardware available. On top of this hardware, we have heavily leveraged virtualization technologies, which allow us to be extremely agile and scaleable; increasing the efficiency and utilization for better operational flexibility.

High Availability

The design of our network and server systems was created from the ground up with High Availability (HA) in mind. Every system has multiple layers of redundancy protecting us from outages caused by hardware, power, or network failure. We also utilize load-balancing technologies allowing us to scale for our customers as needed. These systems give us insight into our customers ever growing needs, which enables us to predict growth and proactively deploy additional resources in advance. For details, please see the Accurrence Business Continuity Plan.

Disaster Recovery

In the unlikely event of a disaster that is significant enough to disable or destroy our primary production facility, we have implemented a second site capable of taking over for our primary facility. For details, please see the Accurrence Disaster Recovery Plan.

Physical Security

Protecting the company assets from unauthorized physical access is in a category of its own when it comes to IT security. As most IT professionals know, with physical access one can get logical access or more obviously, take down the company by physically damaging the systems. We use a datacenter colocation that provides DoD-level security, which includes two form authentication physical access controls, 24/7 security staff, and various means of re-authentication throughout the facility. For details, please see the Accurrence Disaster Recovery Plan and our Incident Response Policy.

Logical Security

One of the primary objectives in IT is protecting data and preventing unauthorized access. At Accurrence, we take this objective extremely seriously. We have deployed several advanced technologies to help prevent unauthorized access from external threats and from possible internal threats as well. The network infrastructure has multiple layers of active monitoring and filtering ensures only necessary authorized communication is traversing the network. Some of the technologies include:

- Intrusion Detection and Prevention Systems
- Application Layer Firewalls
- Inter-site Encryption
- Multi-Factor User Authentication

We also utilize third-party entities to certify our security practices helping to ensure that all known security mechanisms and best-practices are reviewed to protect data housed in our IT infrastructure. In the unlikely event of a compromise, we have procedures in place to respond appropriately. For details, please see the Accurrence Disaster Recovery Plan and our Incident Response Policy.

Partners and Vendors

The success of our IT strategies depends heavily on choosing the best partners and vendors. Our service providers, equipment providers, software resellers and tools in which we code the products were chosen for their over-and-above approach to their business and their proven track record for the highest and superior quality. For details regarding the vendor management, please see the Vendor Management Policy.

Accurrence utilizes services, products and solutions from the following vendors:



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